

You get the message: “Photo Converter can't be opened because it was not downloaded from the Mac App Store”. What is this and is there a way around it?



The alert you see on the screen comes from Gatekeeper, one of the built-in OS X security features intended to protect the Mac from malicious software. The reason is that the default settings in the latest version of OS X (10.8) allow only programs from the Mac App Store (and what Apple calls identified developers) to be installed on the computer. To install Photo Converter anyway, you can get around Gatekeeper.

To open Photo Converter manually from your Mac's desktop or Finder, please perform the following steps once:

1. Right-click (or hold down the Control key and click) the program's icon.
2. In the drop-down menu that appears, choose Open.
3. Click the Open button in the alert box to proceed with the installation.



Learn more about Gatekeeper at <https://support.apple.com/HT202491>